

Voluntary Product Accessibility Template

Name of Product/Version: Uila Application-centric Infrastructure Monitoring Solution 4.X

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Contact information:

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Summary Table

Criteria	Supporting feature	Remarks & Explanations
Section 1194.21 Software Applications and Operating Systems	Supports	See section 1194.21 below.
Section 1194.22 Web-based internet information and applications	Not Applicable	Uila Application-centric Infrastructure Monitoring Solution is not considered a web-based internet information and applications product.
Section 1194.23 Telecommunications Products	Not Applicable	Uila Application-centric Infrastructure Monitoring Solution is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products	Not Applicable	Uila Application-centric Infrastructure Monitoring Solution does not use multimedia except as covered in section 1194.21
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Uila Application-centric Infrastructure Monitoring Solution is not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	Uila Application-centric Infrastructure Monitoring Solution is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supports	See section 1194.31 below.
Section 1194.41 Information, Documentation and Support - Detail	Supports	See section 1194.41 below.

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Section 1194.21 Software Applications and Operating Systems – Detail Voluntary Product Accessibility Template

Criteria	Supporting feature	Remarks & Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually	Supports	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Uila Application-centric Infrastructure Monitoring Solution does not disrupt or disable any activated accessibility features of the Operating System.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Standard Windows conventions are used for labeling menus, buttons & icons.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the	Supports	

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meaning assigned to those images shall be consistent throughout an application's performance.		
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	Uila represents information in both graphical and text format simultaneously
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is never used alone to prompt any action. Actions are led by textual descriptions.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	

Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template

Criteria	Supporting feature	Remarks & Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Supported via Assistive technology like on-screen readers.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Supported via on-screen readers and magnification software.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supports	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Audio information is not essential for the operation of Uila Application-centric Infrastructure Monitoring Solution
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Speech is not required for the operation of Uila Application-centric Infrastructure Monitoring Solution
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	No fine motor or simultaneous actions are required for the operation of Uila Application-centric Infrastructure Monitoring Solution

Section 1194.41 Information, Documentation & Support - Detail Voluntary Product Accessibility Template

Criteria	Supporting feature	Remarks & Explanations
Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Additional formats can be requested by calling Uila Technical Support
Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Phone and E-mail support are both available, and the customer may access whichever method preferred.

For any further questions, please contact the Uila team at support@uila.com